

# Keycult Commissions Terms and Conditions

You are commissioning Keycult to design a custom keyboard to your specifications.

## Our guarantee to you

We guarantee that you will be satisfied with the finish and quality of your kit. If you are not, we will work with you to make things right. If we cannot, we will accept a return of your kit in its original condition for a complete refund.

## Terms

This commission is subject to the following conditions unless otherwise negotiated:

- **Quality:** You are guaranteed one A-stock kit. This may require the production of extra parts, which we reserve the right to sell at our discretion.
- **Non-exclusivity:** The colorway, layout, or any other customization you commission will not be exclusive to you, with the exception of copyrighted assets that you own. We reserve the right to manufacture and sell similar kits in any quantity in the future. We will do our best to notify you if your chosen configuration will be available in a future release, but we make no guarantees.
- **Lead time:** Timeline for delivery varies and is estimated per-commission. All delivery estimates are subject to change and cannot be guaranteed. We will always do our best to keep clients informed and to provide new estimates if circumstances change.
- **Promotion:** Pictures of your commissioned kit can be posted on Keycult social media and used to promote Keycult products or services.
- **Use:** Commissioned kits are intended for personal use and not for resale. We reserve the right to cancel in-process commissions that violate this.
- **Payment:** Full payment is required prior to the start of any design or manufacturing.

*These terms were last updated on April 24th, 2021.*